

Friends and Family Test Oak Street Medical practice

Month/Year	Monthly Reporting Total							Total responses	Total Recommenders (Extremely Likely, Likely)	Total Non Recommenders (Unlikely, Extremely Unlikely)	Other (Neither Likely nor Unlikely, Don't Know)	Total Recommenders %	Total Non Recommenders %	Total other %	PPG survey	Website
	Extremely Likely	Likely	Neither Likely Nor Unlikely	Unlikely	Extremely Unlikely	Don't Know										
January 2017	8	5	1	1	0	0	15	13	1	1	87%	7%	7%	15	0	
February 2017	0	0	0	0	0	0	0	0	0	0				0	0	
March 2017	8	3	1	1	2	0	15	11	3	1	73%	20%	7%	14	1	
April 2017	7	10	3	4	1	0	25	17	5	3	68%	20%	12%	25	0	
May 2017	1	3	1	0	0	1	6	4	0	2	67%	0%	33%	5	1	
June 2017	18	5	1	1	0	0	25	23	1	1	92%	4%	4%	25	0	
July 2017	24	10	1	2	0	0	37	34	2	1	92%	5%	3%	35	2	
August 2017	12	12	2	2	0	1	29	24	2	3	83%	7%	10%	27	2	
September 2017	4	6	0	1	0	1	12	10	1	1	83%	8%	8%	12	0	
October 2017	7	10	0	1	1	0	19	17	2	0	89%	11%	0%	18	1	
November 2017	11	6	1	0	0	1	19	17	0	2	89%	0%	11%	18	1	
December 2017	13	12	3	0	2	0	30	25	2	3	83%	7%	10%	29	1	
January 2018	28	17	5	7	2	0	59	45	9	5	76%	15%	8%	58	2	
February 2018	17	13	3	1	0	0	34	30	1	3	88%	3%	9%	33	0	
March 2018								0	0	0						
April 2018	7	11	0	4	0	0	22	18	4	0	82%	18%	0%	22	0	
May 2018	20	12	3	3	0	0	38	32	3	3	84%	8%	8%	22	0	

